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## ADDENDUM 1

Request for Information (RFI) #: I20-001

March 16, 2020

**Special Note:** Questions are numbered sequentially through all issued addendums.

Change #1 to I20-001 not included in Question #1 through #23

### [Change #1](#)

The deadline to deliver a response is extended to March 30, 2020 at 10:00am.

### Question #1

Would the CCSO provide the following:

- a) Number of CAD users (dispatchers/call-takers and supervisors)
- b) Number of active dispatcher/call-taker seats (staffed 24/7)
- c) CAD supervisor/backup/part-time seats (staffed as needed)
- d) Number of sworn officers (non-corrections)
- e) Number of sworn officers who will fill out Accident Reports
- f) Number of sworn officers who will fill out eCitations
- g) Number of non-sworn personnel for the sheriff's office (not including CAD/911 personnel or corrections personnel)
- h) Number of corrections officers/jail personnel
- i) Number of personnel who will need smartphone/tablet access
- j) Number of mobile units (vehicles)

### [Response to Question #1](#)

- a) 75
- b) 15
- c) 10
- d) 400
- e) 400
- f) 400
- g) 220
- h) 160
- i) 250
- j) 450

#### Question #2

With reference to the Pioneer Benchmark interface, will the CCSO clarify if more than bond information will be transferred? For example, will the interface also need to provide court dates, dispositions, etc., to the JMS, while providing the demographic data and charges back to the court?

#### Response to Question #2

The capabilities of the data transfers with our Clerk's Office are still in the discovery phase due to the relatively new implantation of the Pioneer system. At a minimum and for the purposes of this proposal, the proposal should include electronic transfer of citations utilizing the Florida TCATS specifications and bond information and payments.

#### Question #3

With reference to the Pawn Data interface, will the CCSO provide the name of the pawn vendor/system?

#### Response to Question #3

Our current pawn system is Leads Online.

#### Question #4

With reference to the Applicant Tracking interface, will the CCSO provide the following:

- a) Data to be transferred
- b) Direction of transfer (import, export, both)
- c) Transfer protocol (REST, SOAP, FTP, etc.)
- d) Frequency of transfer

#### Response to Question #4

- a) Data needed to be transferred from applicant system will be the data required for the employee listing in the Law Enforcement Software Suite
- b) Import
- c) SOAP to the HR system's API
- d) Configurable, minimum daily

#### Question #5

Does the CCSO desire to manage fleet maintenance, assets, inventory, and related items in the new system?

#### Response to Question #5

No.

Question #6

Does the CCSO anticipate that the following agencies will be part of the proposed system?

[Response to Question #6](#)

Multi agency capable, currently, Green Cove Springs Police, Orange Park Police, and Clay County District School Police along with CCSO

Question #7

Does the CCSO anticipate that Fire Dispatching will be part of the proposed system? If so, will the CCSO please specify the number of fire department vehicles to be included?

[Response to Question #7](#)

Clay County is currently evaluating a combined dispatch center. There are approximately 70 Fire and EMS vehicles in Clay County Public Safety.

Question #8

Will the CCSO please specify who its current E911 provider is?

[Response to Question #8](#)

Solacom's Guardian 911

Question #9

Does the CCSO desire vendors to provide responses in physical and/or digital format? If so, please specify the number of physical copies desired, as well as the number of digital copies.

[Response to Question #9](#)

One digital and one original is preferred.

Question #10

How many full CAD Seat licenses are to be in the dispatch center including Call Takers, Dispatchers, and Supervisors?

[Response to Question #10](#)

25 Total CAD stations

Question #11

How many additional CAD licenses are needed for other users (Admin, Training, Mobile Command, etc.)? Of those, what is the total maximum number of concurrent logins needed?

[Response to Question #11](#)

6 training and at least 40 administrative non-dispatching CAD stations.

Question #12

What is the total maximum number of concurrent mobile dispatch users?

[Response to Question #12](#)

150

Question #13

Please confirm the interfaces listed in the RFI are all that is needed? In addition, what functionality is desired with these interfaces? Do any of these need to be two way or are they all one-way functionality?

[Response to Question #13](#)

For the purposes of this proposal, yes and one way interfaces.

Question #14

Is CCSO using EMD applications today? For example, ProQA or APCO?

[Response to Question #14](#)

No.

Question #15

What is the total maximum number of concurrent users (logins) for Records in the station (in addition to mobile)?

[Response to Question #15](#)

200 to RMS without mobile logins

Question #16

What is the total maximum number of concurrent users (logins) for Mobile Records / Field Based Reporting?

[Response to Question #16](#)

150

Question #17

Does CCSO desire custom reports or receive configuration training to complete independently?

[Response to Question #17](#)

Training on how to create our own custom reports.

Question #18

Would any customizations to records fields be needed/required?

[Response to Question #18](#)

For the purposes of this proposal, no.

Question #19

Is the expectation for the Data Conversion to be legacy queries only or full data conversion?

[Response to Question #19](#)

Full Data conversion

Question #20

What is the maximum capacity of the jail (number of beds)? 492

[Response to Question #20](#)

492

Question #21

What is the current booking process and is there a specific workflow process needed?

[Response to Question #21](#)

Inmate delivered to jail, officer verifies identity via two finger slap on Crossmatch system, inmate is booked into jail with screening questionnaires (including medical, suicidal evaluation, classification and basic info collection) photo taken, fingerprints taken, property stored, arm band identification given, assigned to cell

Question #22

Is biometrics used to identify the inmate at intake/booking or release to verify identity?

[Response to Question #22](#)

Yes, two finger slap via Crossmatch system.

Question #23

Approximations for all agencies on system

Response to Question #23

**CAD**

# of CAD workstations - 25

# of Units dispatched by all agencies 150 concurrently

**Mobile Computers**

# of Mobiles for all agencies 450 Law Enforcement 70 Fire/Rescue

**RMS**

# of sworn deputies - 400

# of RMS users – 200 concurrently

**Administrative**

# of employees in total at all agencies - 1000

**JMS**

# of Beds - 492

# of Deputies assign to jail – 125 sworn corrections officers, 160 total personnel in jail

Fire/Rescue has approximately 200 personnel, 70 volunteers, and 70 Fire/EMS vehicles.